Case Study

Quess Corp Automates Document Intelligence at Scale with Onetab AI

Quess Corp reduced manual document processing by 80% and reviews over 400,000 documents a month using AI. This presentation details how Onetab AI transformed their operations, enhancing efficiency and accuracy.

Company Overview

Quess Corp is India's leading business services provider, specializing in staffing, recruitment, and workforce management. Every month, their team processes hundreds of thousands of employee documents - from IDs and resumes to compliance and income records.

Before Onetab, this entire workflow relied heavily on human effort.

The Challenge

Quess Corp's operations team reviewed and validated over 400,000 documents monthly -
a time-consuming, manual process prone to delays and inconsistencies. Their workflows involved:

1   **Assessing the quality and legibility of uploaded documents.**

2   **Extracting structured information from a wide range of formats**

3   **Validating content for compliance and potential fraud**

4   **Entering verified data into their internal platform**

Each document passed through multiple manual checkpoints, requiring hours of human effort —
with each employee reviewing ~900 documents per day.

The Solution

Quess Corp partnered with Onetab to transform their onboarding and verification process using AI.
Using Onetab's Agentic AI, the team deployed a custom solution combining:

OCR + Computer Vision

Automatically digitizes and extracts data from resumes, certificates, ID proofs, and more

NLP

Parses free-text content for relevant fields like names, dates, institutions, and scores

Document Quality Scoring

Flags low-resolution, poorly lit, or misaligned scans

AI Fraud Detection

Identifies tampered or duplicate documents

Agentic Automation Workflow

End-to-end handling of review, validation, and platform updates, with humans only involved in exception handling

Results

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Metric	Before	After Onetab AI
Documents reviewed/month	400,000+	400,000+ (80% automated)
Manual effort	100%	~20% (AI flags edge cases)
Processing time	High	Reduced by over 60%
Accuracy	Inconsistent	Standardized + AI-validated
Fraud detection	Reactive/manual	Proactive, AI-first

By shifting to an AI-first model, Quess Corp significantly boosted their document throughput, reduced human workload, and minimized risk — without compromising accuracy.

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Onetab's AI helped us scale document review effortlessly. What once took days can now be processed in hours - with better accuracy and less human effort.

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